



ENVIRONMENT OF CARE CRITERIA PROTOCOL

GUIDING PRINCIPLE

We are committed to a culture of recovery throughout our systems of care, in our interactions with one another, and with those persons and families who trust us with their care.

OVERVIEW

- DMHSA is committed to providing consumers with a safe environment that meets the needs of the each consumer and ensures the consumer the greatest amount of freedom and opportunity with the least amount of risk.
- DMHSA shall ensure the building and grounds are hazard free, clean, and in good repair

STANDARDS OF CARE

- DMHSA shall ensure that the building and grounds are clean, neat, functional and well lit.
- All areas where consumer activities are held shall have adequate space and appropriate equipment, providing requirements of ADA, as necessary.
- An assessment shall be made of the buildings and grounds, assuring the maintenance, supervision and safe use of the buildings and grounds by consumers, staff and visitors.
 - This is commonly done by DMHSA security guards, during their scheduled rounds.
- The buildings shall comply with the appropriate provisions Government of Guam code, Guam Fire Department (GFD) code and other applicable codes.
- Plans and policies will be developed and implemented covering security, safety and maintenance which will ensure DMHSA provides a safe environment to all its' staff, consumers, and visitors.

PROTOCOL

DMHSA shall provide:

- Building and grounds appropriate to the services provided and age and characteristics of the population served;
- Building and grounds that are clean, neat, functional and well lit;
- Appropriate ventilation, temperature and humidity levels;

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- Personal office door locks;
- Stairwells protected by fire doors, as applicable;
- Access for visually and physically impaired individuals, as applicable;
- Suitable lighting
- Emergency lighting appropriate for the building
- Firefighting equipment
- All exit routes (including exits from each floor or hall) and signs with adequate emergency lighting in the event of a power failure
- Reception areas, toilets and telephones in accordance with consumer and visitor volumes

REFERENCES

- Amended Permanent Injunction filed June 30, 2005

APPROVED:  _____ Wilfred Aflague Director	Date:  _____
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